

Finance Transformation | SAP Implementation



Situation

A global technology platform company that enables digital and mobile payments on behalf of consumers and merchants tasked its Finance Transformation Office with improving the performance of Finance operations by introducing new technologies and processes, thus providing greater controls and agility for innovation. Their internet payment system, one of the world's largest, was experiencing a loss of efficiency due to manual processes. Due to a lack of data lineage and an inability to provide comprehensive controls, transparency was never fully realized. SolomonEdwards helped to support a complex combination of various technologies and new processes to increase regulatory compliance, agility, speed to market, and access to granular financial data.

Solution

The client understood the degree to which these changes would impact their stakeholders and turned to SolomonEdwards to help ensure stakeholder readiness and adoption. In order to facilitate awareness and adoption, SolomonEdwards proposed to provide support in the areas of Change Management, Communications, and Training. By providing this team of experts throughout the project lifecycle, SolomonEdwards employed expertise to ensure the stakeholders were engaged at the right levels across the organization. Impacts were identified and communicated, and training was developed and delivered to address unique needs of stakeholder groups throughout the world.

Results

Over 600 stakeholders were identified and trained on new technology and processes. A Change Champion network was created and mobilized to deliver key messages to targeted audience groups and drive adoption. Sponsors were supported to evangelize the benefits of the transformation while motivating the project team to deliver key milestones.



INDUSTRY:
Technology



DEPLOYMENT:
Team

SERVICES:



Business Transformation
Change Management
Communications
Training